

Public Document Pack

MEETING:	Penistone Area Council
DATE:	Thursday, 16 June 2016
TIME:	10.00 am
VENUE:	Council Chamber, Penistone Town Hall

AGENDA

6 DIAL drop-in sessions (*Pages 3 - 12*)

To: Chair and Members of Penistone Area Council:-

Councillors Barnard (Chair), David Griffin, Hand-Davis, Millner, Unsworth and Wilson

Area Council Support Officers:

David Shepherd, Penistone Area Council Senior Management Link Officer
Lisa Lyon, Area Council Manager
Joe Micheli, Lead Locality Officer
Peter Mirfin, Council Governance Officer

Please contact Peter Mirfin on 01226 773147 or email governance@barnsley.gov.uk

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Passionate
about
possibilities.

Penistone Advice Drop In

Progress Report June 2016



About Us

DIAL is an information, advice and support organisation run by, and for, disabled people and carers in Barnsley. Established in 1985 from the belief that disabled people themselves are the 'experts' in understanding the needs of disabled people and with a willingness to share that experience and knowledge. Since then, all our services have been developed in response to the needs and demands of our clients. We work to the social model of disability and attribute the success of our organisation to our ethos which is to:

“See the person first”

Today we remain an independent user-led organisation. We have built a reputation for providing high quality, professional services, whilst maintaining a friendly and down to earth approach. We work towards eliminating discrimination by raising awareness amongst the community of the abilities and rights of disabled people and by representing their views with local service planners and providers.

Our trustees and management team are actively involved in local networks and partnership working within the borough helping to influence and shape service provision and developments so we can all enjoy:

Our vision for

“A Life without Boundaries”

Our mission

is to support and empower disabled people and carers, enabling them to live a more enriched and independent lifestyle

This is achieved through our aims to:

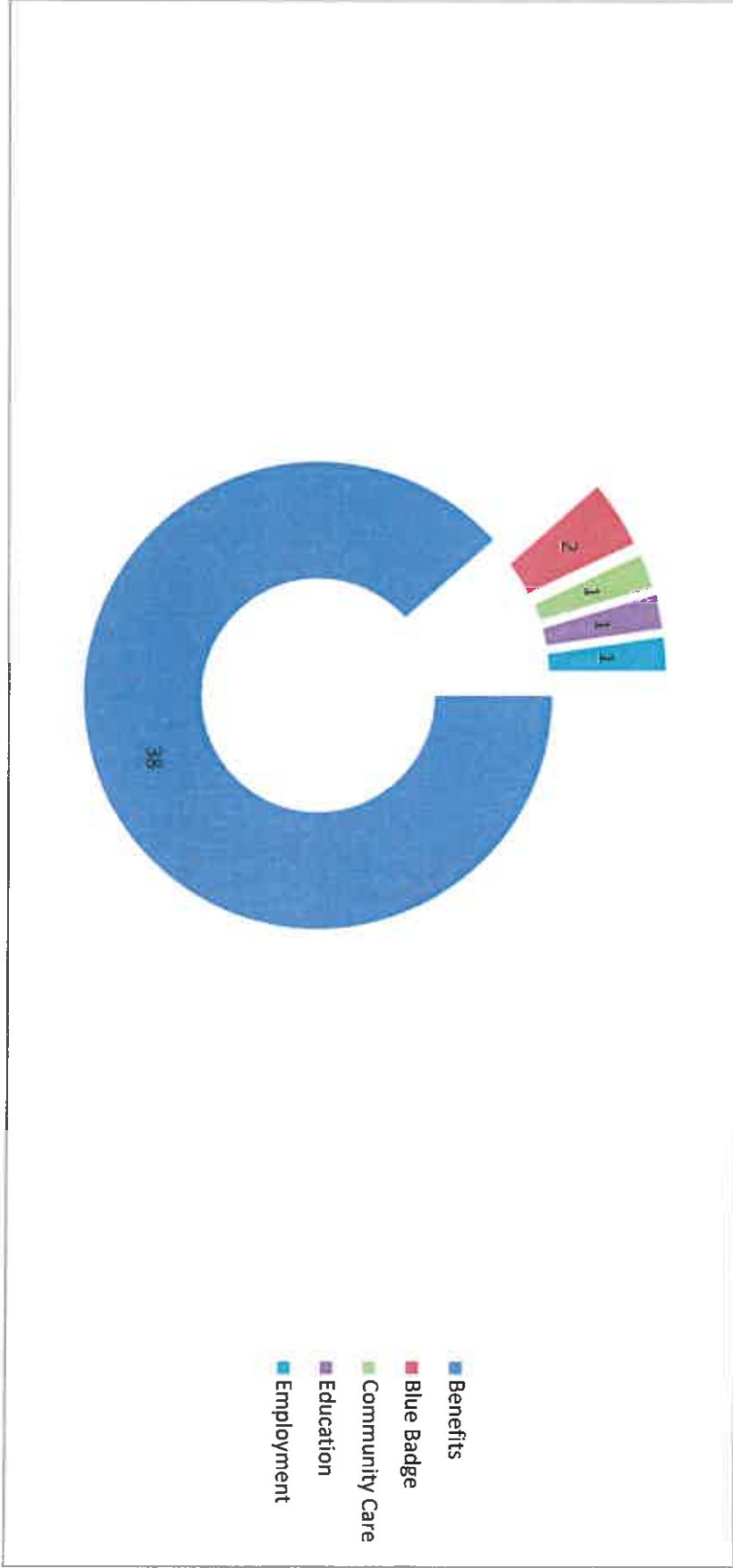
- give a voice through personal experience
- remove stigma, challenge discrimination and promote equality
- ensure services match need

Project Highlights

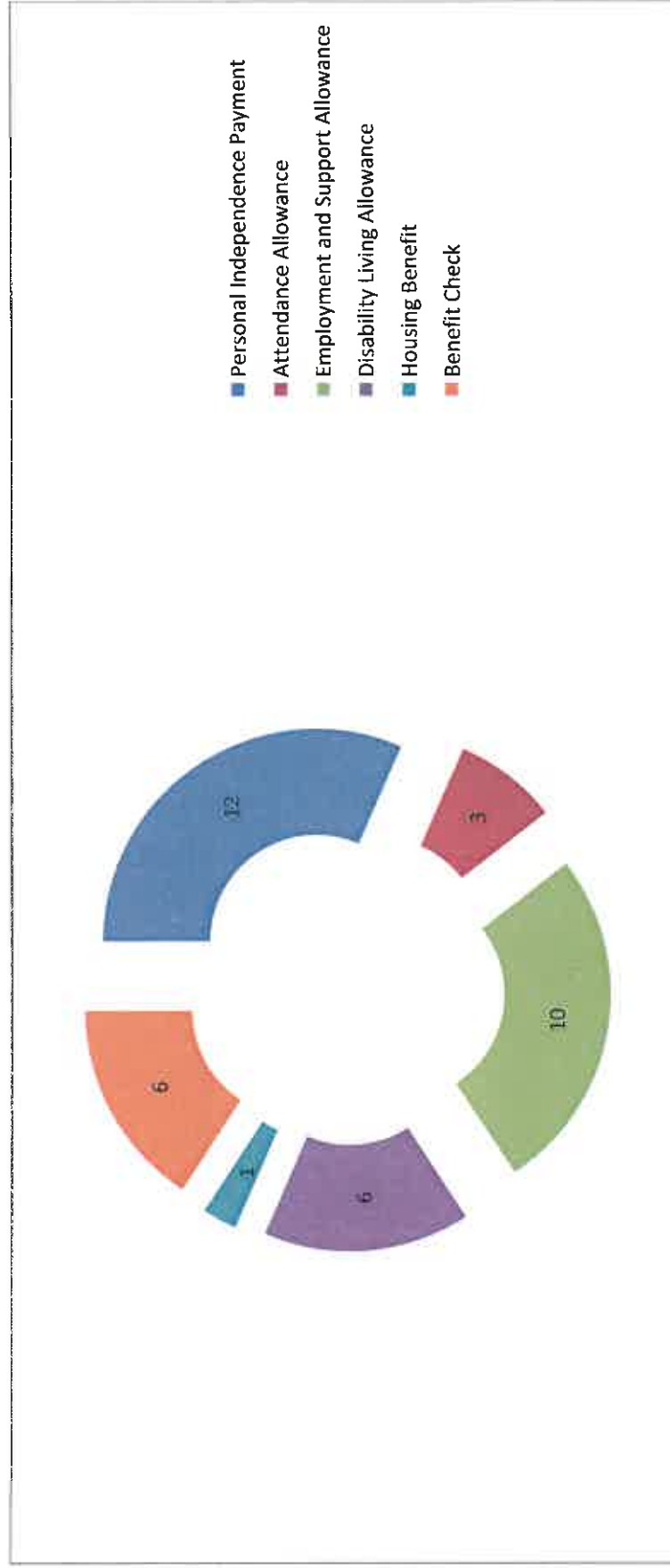
- Weekly drop-in sessions started on Thursday 7th January at Penistone Town Hall
- 21 sessions have now been held
- 44 residents have received face-to-face advice
- The average number of residents attending a session is 2
- The highest number of residents attending a session is 4
- The total **actual** amount of unclaimed benefit income generated through the sessions to date is £48,464
- The total **projected** amount of unclaimed benefits generated through the sessions to date is £61,224 (these are claims waiting for a decision)
- For every £1 invested from the Ward Devolved Budget the project has brought £25 into the area
- 90% of residents attending the sessions reported feeling less anxious as a result of speaking to our advisor
- 55% of residents attending the sessions reported feeling more able to deal with their own affairs
- 100% of residents reported feeling their health and wellbeing had improved 3 months after receiving support from our advisor
- 50% of residents attending the sessions did not have access to the internet

Some Statistics

Area of Law

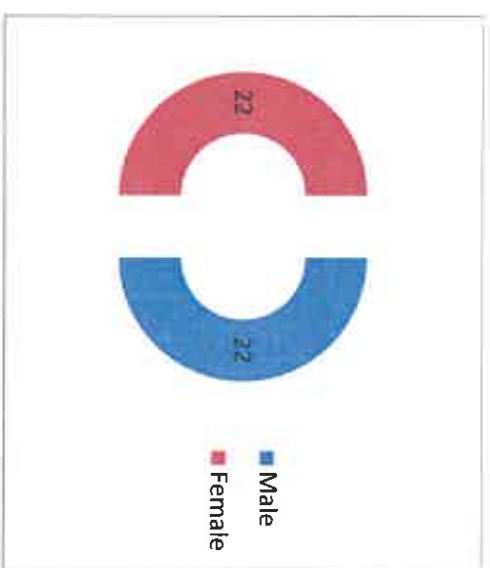


Benefits by Type

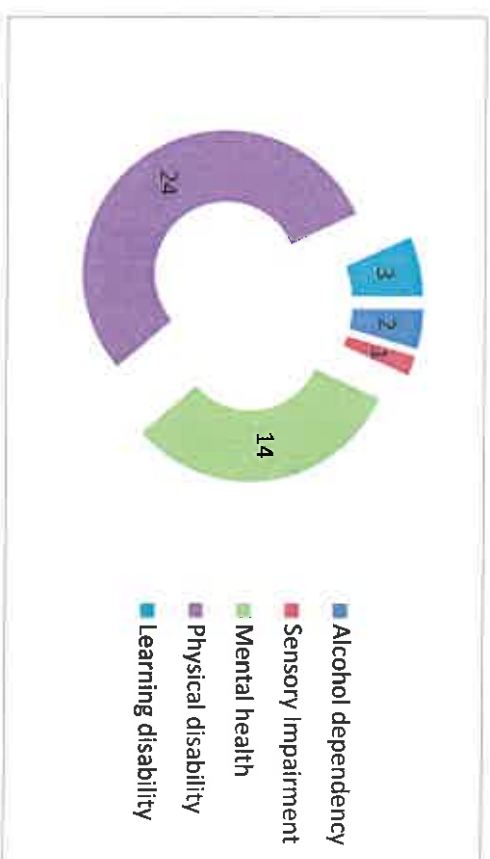


Equality Profile

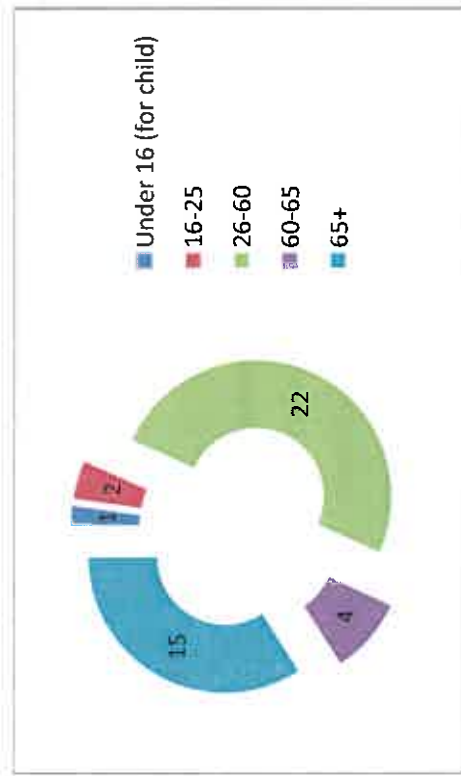
Gender



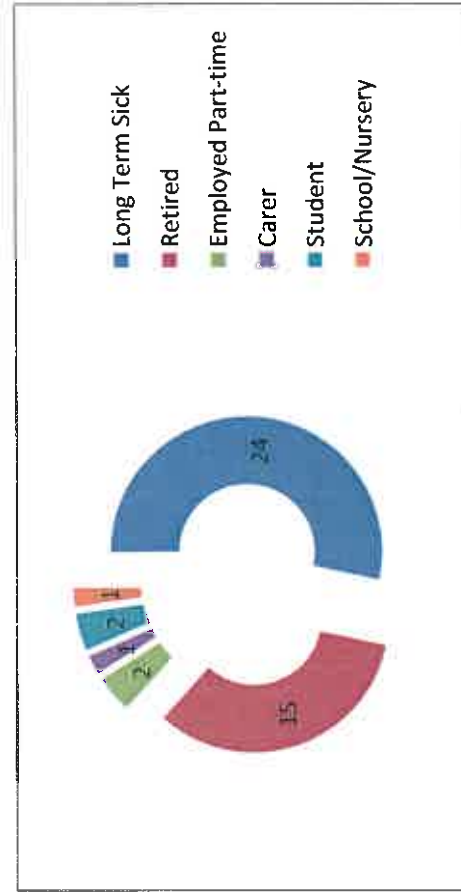
Impairment



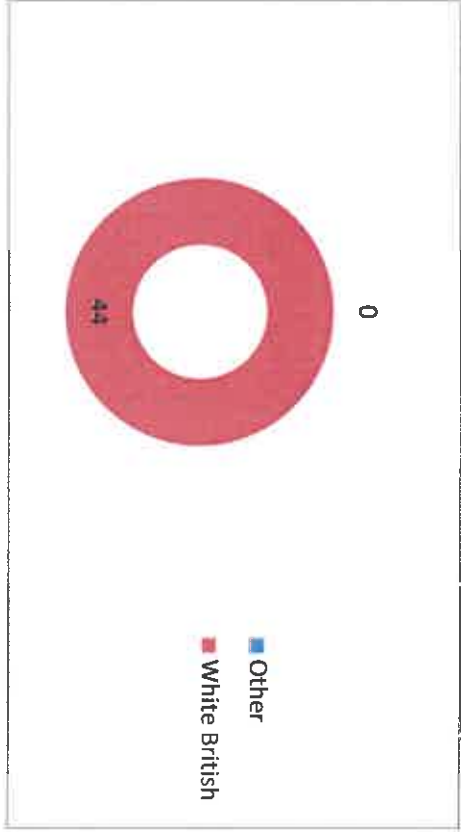
Age



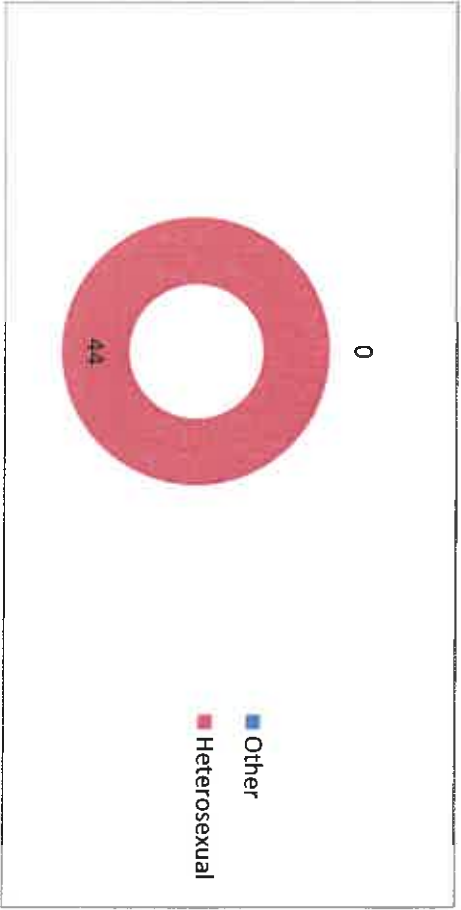
Economic Status



Ethnicity



Sexual Orientation



Any Questions ?